Data Recovery Work Ticket

\* Name:

\* Company:

\* Address:

\* Telephone:

\* Post Code:

\* E-MAIL：

\* Type of computer: □Desktop □Laptop □Server □Others

\* Manufacturer of HDD:

\* Model of HDD:

\* Capacity:

\* S/N:

\* Interface: □IDE □SATA □SCSI □Others

\* OS: □WIN9X □WINXP □NT □WIN2000 □UNIX □LINUX □NOVELL □Others

\* Number of partitions:

\* Type of partitions: □FAT/FAT32 □NTFS □HPFS □Others

\* Failure phenomenon and cause:

\* Operations after failure happen:

\* The most important directory need to recover（for example: C:\document\backup\）

\* The most important files’ type need to recover:

□\*.doc □\*.ppt □\*.Dwg □\*.dbf □\*.xls □\*.mdb □\*.jpg □Others